



Built by pharmacists.
Designed for members.
The only neutral PBM.



Unmatched member services.

Expert navigation. Rightway is the only PBM that puts licensed pharmacists and certified pharmacy techs at the center of its model, providing true pharmacy navigation and support members can rely on.

Cost savings and support. Our team drives members toward low-cost, high-quality drugs and offers unparalleled support by handling time-consuming tasks such as:

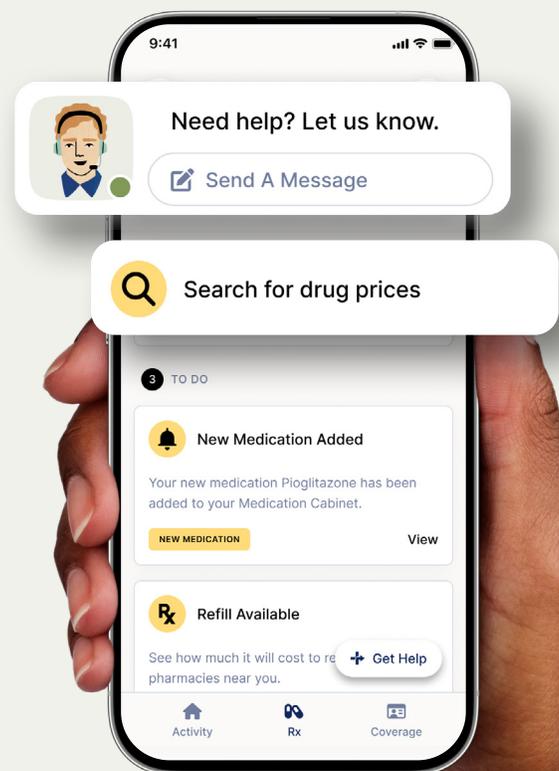
- + Switching to lower-cost medications
- + Enrolling in cost-saving programs
- + Collaborating with providers and pharmacies
- + Providing ongoing Rx education
- + Transitioning specialty drugs
- + Managing prior authorizations

Intuitive app. Our easy-to-use app lets members track prescriptions, search medication options, check costs, sign up for mail order, and connect with our expert pharmacists in real time—by chat, phone, and email.

“

My Rightway pharmacist was not only patient, but she was able to fix my issue the same day without me missing a dose of my meds.”

RIGHTWAY MEMBER



High-touch client services that lighten your load.

Seamless implementation. Rightway delivers a smooth transition, minimizing disruption for both your team and members throughout the implementation process.

Integrated ecosystem. We optimize your existing benefits with seamless integrations across medical carriers and solutions.

Client Portal. Our portal offers real-time reporting, a detailed claims view, marketing materials, and decision support tools to drive success.



NUMBERS TO NOTE

+70

Member Net Promoter Score (NPS)

100%

Of service teams are licensed CPhTs and PharmDs

99%

Enrollment in copay assistance programs

100%

Clients report being "very satisfied" with implementation

“

I've been so impressed with the Rightway team and their clear, smooth, and transparent implementation process.”

VP, EMPLOYEE BENEFITS



Advanced technology.

Tailored clinical strategy.

Flexible design options allow you to adjust copay structures, formularies, and drug tiering for a custom approach.

Predictive technology.

Our modern technology enables predictive modeling to optimize impact, reduce disruption, and drive cost savings.

Advanced security.

We ensure strict HIPAA and HITRUST compliance with robust security measures to protect your members' health data.

Transparency is the bare minimum. That's why we're a neutral PBM.

Smarter drug choices.

We built our formulary based on clinical efficacy and value, and guide members to high-quality, affordable medications.

Accountable pricing model.

Our total spend guarantee sets a clear per member per month cost, reconciles at year-end, and if spend is higher, Rightway pays the difference with a fully auditable report.

True transparency.

We own 0% of the supply chain, avoid rebate games, and pass back every penny we save to you and your members.

Unlike other vendors, we don't just promise savings — **we guarantee them, dollar-for-dollar**



MEASURABLE SAVINGS

>11% Out-of-pocket member savings

30% GLP-1 approval rate (vs. 70% market average)

82% Lower cost redirection rate

>15% Average client savings

TRUSTED BY THOUSANDS OF CLIENTS

