

## Creating Value for BHCG Member Employers

BHCG member employers have access to an ever-growing portfolio of employer solutions at preferred rates. Best Doctors programs and services offer a real solution for the problem of medical uncertainty for the most complex, critical and costly cases.

### Who is Best Doctors?

#### A trusted and experienced source making a significant impact

Best Doctors has been BHCG’s informed decision-making vendor since 2012. In business 30+ years with more than 100,000 completed cases, Best Doctors connects your employees and dependents facing medical uncertainty with more than 50,000 world-renowned medical experts across 450 specialties and sub-specialties.

- A global health leader
- Provides medical expertise to millions through second opinions and medical advice from experts selected as the best in their specialties
- Fully integrated with BHCG-designated UnitedHealthcare clinical team in Lisle, IL and BHCG-dedicated Advocate4Me team in Green Bay to maximize utilization



#### BHCG 2019 case statistics:

- 48%** Diagnosis clarification or changes made in 48% of cases
- 77%** Treatment clarification or changes made in 77% of cases

“Best Doctors provides peace of mind for our associates when navigating a complex health care marketplace.”

**LISA MROZINSKI,**  
*Director of Total Rewards, Baird*

#### Want to learn more?

Contact Jeffrey Kluever,  
 Business Health Care Group

**262.875.3312**

**[jkluever@BHCGWI.org](mailto:jkluever@BHCGWI.org)**

Visit **[www.BHCGWI.org](http://www.BHCGWI.org)**



### BEST DOCTORS SERVICES AT PREFERRED RATES

BHCG self-funded employers are offered a comprehensive list of Best Doctors core services as well as additional services at significantly reduced rates.

#### Expert Medical Services 2.0 - \$1.95 PEPM, includes:

- Expert Medical Opinion®** – expert second opinion program to determine the right diagnosis and treatment
- FindBestDoc®** – help finding a local expert physician
- Ask the Expert™** – answers to specific treatment/medical questions
- Treatment Decision Support™** – member guidance for specific conditions (coaching/online)
- Critical Care Support™** – onsite expert second opinion support for patients in acute care facilities
- Medical Records eSummary™** – organization and digitization of all medical records, ongoing guidance
- Behavioral Health Navigator™** – assessment and navigational guidance for mental health conditions

#### Additional available services (buy-ups)

- Oncology Insight with Watson (\$0.30 PEPM)** – combines expert medical review with cognitive technology to revolutionize oncology diagnosis and treatment
- Virtual Care Optimization - Data Analytics (\$0.20 PEPM)** – intervenes with employees with the greatest need using population data
- Global Expert Medical Opinion (\$1.50 PEPM)** – InterConsultation, Critical Care Support and Ask the Expert services in over 100 countries
- Extended Family Coverage (\$0.10 PEPM)** – coverage for family members beyond those covered by the employer’s health plan