

## Creating Value for BHCG Member Employers

BHCG member employers have access to an ever-growing portfolio of employer solutions at preferred rates. Best Doctors programs and services offer a real solution for the problem of medical uncertainty for the most complex, critical and costly cases.



### Who is Best Doctors?



#### A trusted and experienced source making a significant impact

Best Doctors has been BHCG's informed decision-making vendor since 2012. In business 30+ years with more than 100,000 completed cases, Best Doctors connects your employees and dependents facing medical uncertainty with more than 50,000 world-renowned medical experts across 450 specialties and sub-specialties.

- A global health leader
- Provides medical expertise to millions through second opinions and medical advice from experts selected as the best in their specialties
- Fully integrated with BHCG-designated UnitedHealthcare clinical team in Lisle, IL and BHCG-dedicated Advocate4Me team in Green Bay to maximize utilization



### BEST DOCTORS SERVICES AT PREFERRED RATES

BHCG self-funded employers are offered a comprehensive list of Best Doctors core services as well as additional services at significantly reduced rates.

#### Expert Medical Services 2.0 - \$2.00 PEPM, includes:

**Expert Medical Opinion®** – expert second opinion program to determine the right diagnosis and treatment

**FindBestDoc®** – help finding a local expert physician

**Ask the Expert™** – answers to specific treatment/medical questions

**Treatment Decision Support™** – member guidance for specific conditions (coaching/online)

**Critical Care Support™** – onsite expert second opinion support for patients in acute care facilities

**Medical Records eSummary™** – organization and digitization of all medical records, ongoing guidance

**Behavioral Health Navigator™** – assessment and navigational guidance for mental health conditions

#### Additional available services (buy-ups)

**Oncology Insight with Watson (\$0.30 PEPM)** – combines expert medical review with cognitive technology to revolutionize oncology diagnosis and treatment

**Extended Family Coverage (\$0.10 PEPM)**



### BHCG 2019\* case statistics:

46%

Diagnosis clarification or changes made in 46% of cases

73%

Treatment clarification or changes made in 73% of cases

*\*First three quarters*

“Best Doctors provides peace of mind for our associates when navigating a complex health care marketplace.”

**LISA MROZINSKI,**  
*Director of Total Rewards,*  
Baird

### Want to learn more?

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