



Leveraging Technology to Maximize the In-person Experience

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- Nearly 40,000 employees
- America's largest military shipbuilding company
- Exclusive supplier of nuclear powered aircraft carriers for the U.S. Navy
- Largest employer in MS and largest industrial employer in VA

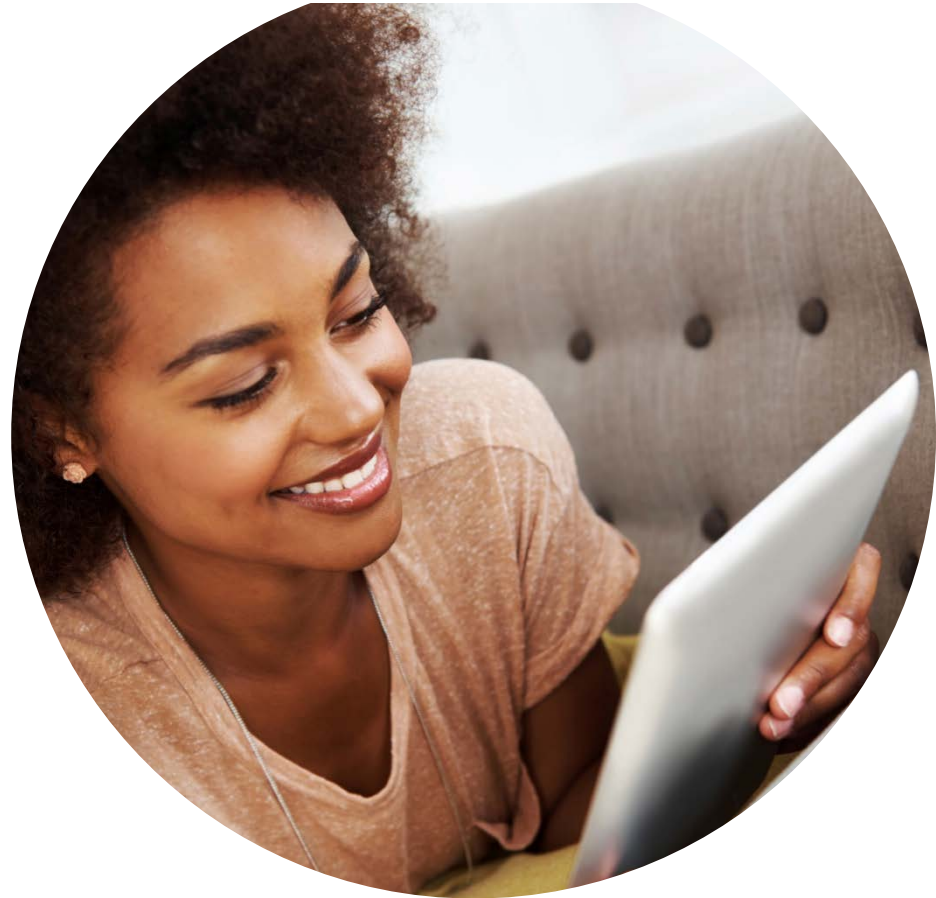


“Hard Stuff, Done Right”



- Why?
 - Self-insured
 - Rising healthcare costs
 - High emergency department (ED) utilization
 - “It’s the right thing to do!”
- Two locations
 - Newport News, VA
 - Pascagoula, MS
- Open six days a week
 - 7 a.m. – 6 p.m. Monday through Friday
 - 8 a.m. – 12 p.m. Saturday
- Appointment-based system
- Scope of services:
 - Primary and acute care services
 - Onsite lab, X-ray, pharmacy, physical therapy, dental and vision
 - Wellness, chronic condition management and nutrition services
 - Excludes occupational health
- Eligibility
 - Employees, retirees and dependents on company health plan

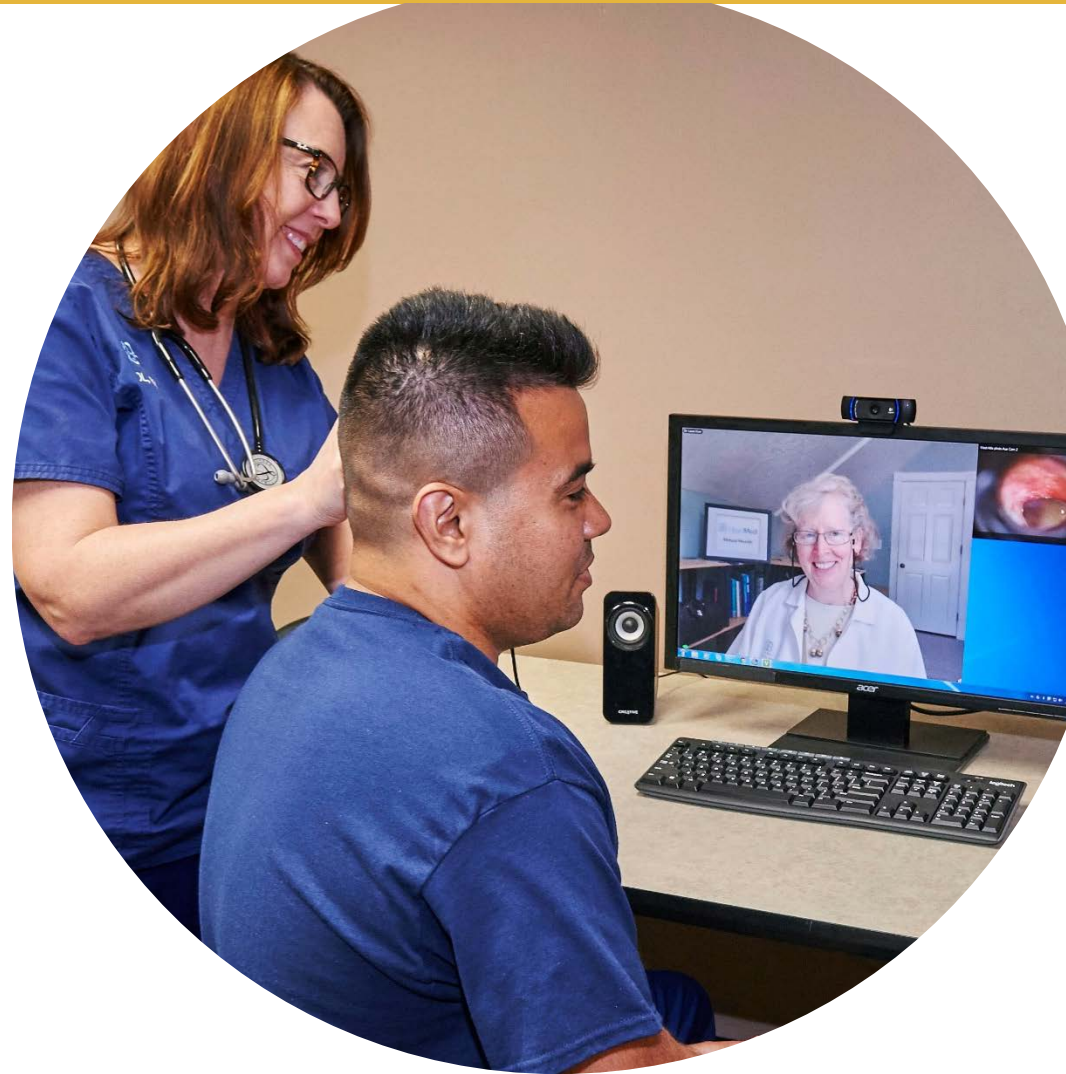
- Leveraging technology to drive patients to the care they need, when they need it
- Current solutions in place:
 - Telehealth for virtual visits
 - Text reminders
 - Online portal
 - Mobile app
- Future solutions
 - Virtual health suites





- Telehealth for virtual visits
 - Telephonic coaching for chronic condition management, nutrition and wellness
 - Integrated into the medical home model
- Text reminders
 - Implemented text reminders to decrease no-show rate
 - Realized a 50% decrease in no-shows as a result
- Online and mobile app
 - Schedule and cancel appointments in real-time
 - Secure message with providers
 - Refill prescriptions
 - Access health suites
 - 44% of HII population use online portal/mobile app

- Fully-integrated with the medical home
- Staffed by an onsite registered nurse who will facilitate visits with provider
- The provider uses sophisticated medical devices designed specifically for virtual visits
- Diagnose and treat many routine medical needs, as well as some chronic conditions such as asthma, diabetes and high blood pressure





Hard Stuff Done Right™