

UnitedHealth Premium® Program

Promotes Quality & Affordable Health Care



The power of **partnership**.



Quality and Cost Efficiency

National standardized measures evaluate doctors on more than 75 conditions and 240 measures



Access

164 markets
44 states
16 Premium specialties
46 Credentialed specialties

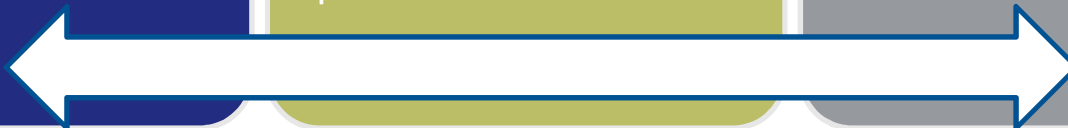
Includes primary care physicians and specialists



Broad Application

Integrated into customer service, clinical and online experiences

Benefit designs based on Premium designation



UnitedHealth Premium[®] Credentialed Specialties



The power of **partnership.**

Primary Care Specialties

Family Medicine

- Preventive Medicine
- Family Practice
- General Practice

Internal Medicine

- Internal Medicine

Obstetrics & Gynecology

- Gynecology
- Obstetrics
- Obstetrics & Gynecology

Pediatrics

- Pediatrics
- Pediatric Adolescent
- Adolescent Medicine

Other Specialties

Allergy

- Allergy
- Allergy & Immunology

Cardiology

- Cardiology
- Cardiovascular Disease
- Cardiac Diagnostic
- Interventional Cardiology
- Clinical Cardiac Electrophysiology

Ear, Nose and Throat

- Otolaryngology
- Otology
- Pediatric Otolaryngology
- Surgery Head and Neck
- Laryngology
- Rhinology

Endocrinology

- Endocrinology, Diabetes, and Metabolism

Gastroenterology

- Digestive
- Endoscopy
- Hepatology – Liver Disease
- Gastroenterology

General Surgery

- Surgery Abdominal
- Proctology
- Colon & Rectal Surgery

Nephrology

- Nephrology

Neurology

- Neuromuscular Disease
- Neurology
- Neurology & Psychiatry

Neurosurgery, Orthopaedics & Spine

- Orthopedic Surgery
- Neurological Surgery
- Shoulder Surgery
- Knee Surgery
- Hand Surgery
- Back & Spine Surgery
- Sports Medicine

Pulmonology

- Pulmonary Medicine

Rheumatology

- Rheumatology

Urology

- Urology

Premium Provider Utilization

Southeast Wisconsin

The power of partnership.

16% lower medical spend for members Highly Engaged with Premium Providers

Metric	Low Engaged ¹	Highly Engaged ²	Variance
Members	5,504	4,234	-
Covered PMPM	\$658	\$405	39% lower
Claim Risk Score	2.41	1.75	27% lower
Claim Risk Adjusted Covered PMPM	\$274	\$231	16% lower
ER Visits per 1000	171	123	28% lower
Inpatient Admits per 1000	76	64	16% lower

1) Low premium provider utilization = Members with less than 75% of all eligible charges for Premium providers

2) High premium provider utilization = Members with 75% or more of all eligible charges for Premium providers

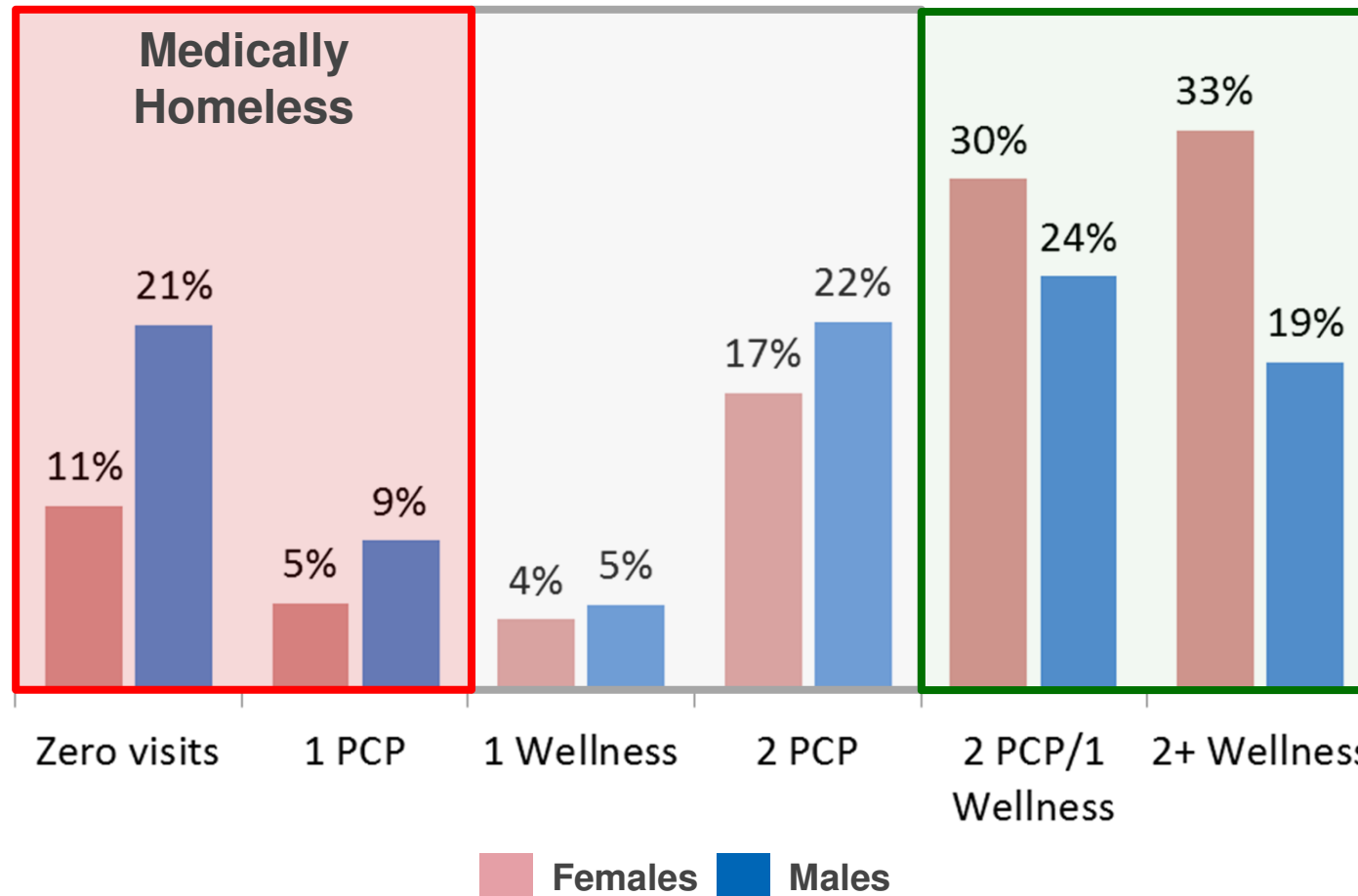
Represents only continuously enrolled, subscribers and spouses, excludes catastrophic cases >\$100k; *RX membership. Based on 2016 results

Medically Homeless

Eastern Wisconsin – 2016 & 2017

The power of partnership.

Males are twice as likely to be medically homeless as females. Among younger males, the medically homeless rate is exacerbated



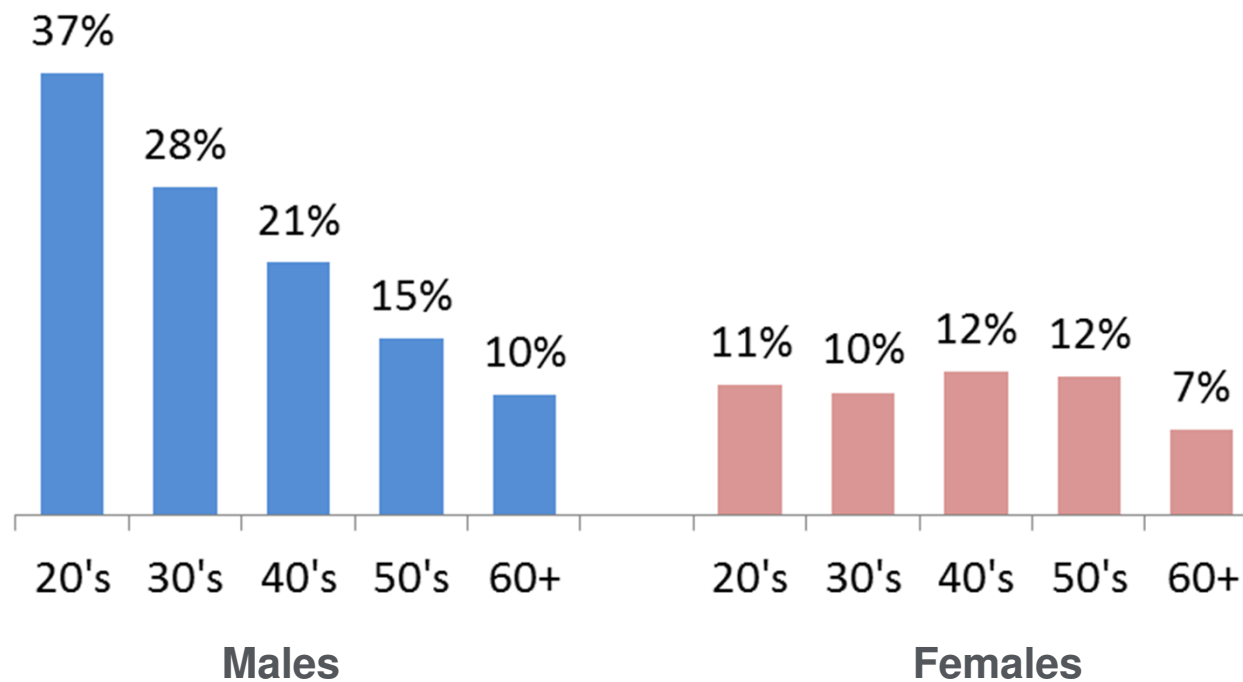
Medically Homeless

Eastern Wisconsin – 2016 & 2017

The power of partnership.

Younger males lead the medically homeless. However, 1 in 5 males age 40+ have not had a PCP visit in the last 24 months

Adults – Percent with no PCP visits



Medically Homeless

Eastern Wisconsin – 2016 & 2017

The power of partnership.

Males in 20's-30's receive little to no receive primary care services. Nearly 1/3 of males in their 40's continue to receive inadequate preventive services

Adults – Percent with 0-1 PCP visits, with no wellness visits

